Locator: 3.48

TITLE: School Receptionist

REPORTS TO: Principal

DEPT/CAMPUS: See Vacancy Announcement

WAGE/HOUR STATUS: Non - Exempt

PAY GRADE: 3 – Clerical-Paraprofessional Compensation Plan

ROLE AND PURPOSE:

To contribute to effective school/public relations by prompt, courteous handling of all inquiries and visitors.

QUALIFICATIONS:

Education/Certification:

• High school diploma or equivalent

Special Knowledge/Skills

- Ability to handle multi-line phone system
- Demonstrates aptitude or competence for assigned responsibilities
- Such alternatives to the above qualifications as the board may find appropriate and acceptable

Experience

None required

MAJOR RESPONSIBILITIES & DUTIES:

Instructional Strategies

- 1. Greets all visitors courteously, determines their needs, checks appointments, and directs them to proper persons
- 2. Answers office telephone and responds appropriately to requests for information. Takes accurate messages
- 3. Maintains an attractive and comfortable reception area which includes a reading table stocked with current school district publications and periodicals of general interest
- 4. Reports immediately the presence in the building of any visitor who bypasses the reception desk or any suspicious activity or unusual behavior on the part of visitors. Maintains a log of visitors
- 5. Maintains records and files as requested by the principal
- 6. Assists principal, teachers, and other staff when needed
- 7. Performs other related duties as assigned

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EQUIPMENT USED:

Computer, printer, typewriter, copier, facsimile, calculator, laminator, binding machine

WORKING CONDITIONS:

Mental Demands/Physical Demands/Environmental Factors:

- Ability to communicate effectively (verbal or written)
- Understands verbal instructions
- Maintain emotional control under stress
- Sitting for long periods
- Stooping and bending
- Lifting up to 25 pounds