

## Benefits Of CCHWs

- ◆ Certification makes CCHWs eligible to bill Medicaid under an IHCP
- ◆ Educate patients on healthy lifestyles
- ◆ Provide outreach to individuals in the community
- ◆ Support the work of the chronic care team
- ◆ Help people feel better
- ◆ Measure and monitor blood pressure
- ◆ Improve the health of consumers
- ◆ Provide social support by listening to concerns of patients
- ◆ Help patients navigate healthcare systems, assist with enrollment and health care literacy
- ◆ Help with community-clinical linkages
- ◆ Reduce costs per consumer
- ◆ Reduce return visits
- ◆ Advocate for individuals



ASPIN, a 501(C) 3 not for profit network, operates four major service lines: behavioral health services, professional training and workforce development, grants management, and health improvement. The mission of ASPIN is to provide innovative educational programs, resource management, program development, and network management in collaboration with all healthcare entities to address health disparities and whole health management.

### Information:

For specific information regarding the Certified Community Health Worker , please visit:

[www.aspin.org](http://www.aspin.org)

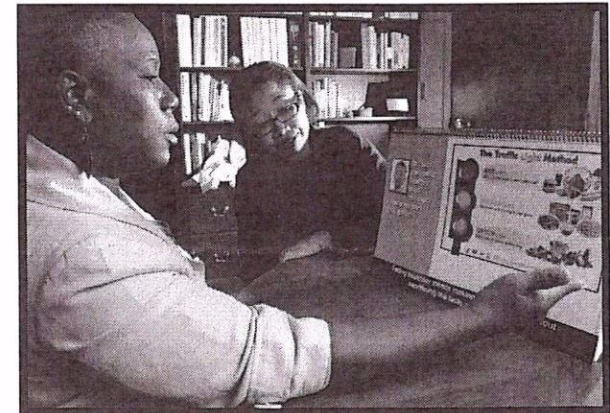
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## ASPIN's Certified Community Health Worker Training

Helping bridge the gaps of healthcare with para-professionals for better health outcomes.



ASPIN

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## Why CCHW Services?

ASPIN has been a part of the Certified Community Health Worker (CCHW) movement for almost a decade; training over 1000 community health workers. ASPIN successfully uses CCHWs statewide using mobile offices in local communities.

- CCHWs are local community-based points of contact that can provide culturally appropriate training on how to navigate the health care system.
- CCHWs provide patient advocacy by assisting with insurance applications and utilization and referring consumers to additional resources and education them on health care rights.
- CCHWs increase consumer health literacy by addressing cultural barriers, helping consumers understand health care systems and key benefits of preventive care.
- CCHWs help address lack of finances by assisting with obtaining insurance coverage, reducing charity care/write-offs, identifying social determinants of health, and facilitating the transition from fee-for-service to value and outcome-based care.

## What is a CCHW?

The CCHW is a front line public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the CCHW to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence or service delivery. (American Public Health Association)

## CCHWs Have Many Titles & Roles



**ASPIN is one of the three approved  
CCHW Certification trainings by  
Indiana Medicaid**

## CCHW Training

Upon completion of the 20 hour online training, or the 3 day Classroom training, and passing a final examination, each participant will be certified as a Community Health Worker eligible for employment in organizations serving families, the elderly, children and youth including outpatient medical / behavioral providers, hospitals, medical clinics, schools, churches and community centers.

Session One	Session Two	Session Three
1. Program Introduction	7. Communication Skills	13. Motivational
2. Core CHW Skills	8. Practices That Promote Health and Wellness	14. Coaching Consumers for Positive Health Outcomes
3. Ethics	9. Physical Health/Chronic Disease Overview	15. Tobacco Treatment
4. Diversity/Cultural Competency	10. Behavioral Health Overview	16. Group Facilitation Skills
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6. Technology	12. Integrated Care Model	18. Securing Employment as a CHW