AQUATICS CUSTOMER SERVICE REPRESENTATIVE

Number of Positions: 20 (Summer); 2-3 (off season)

Salary: Starting $15.50/hour

Hours: 15 – 20/week up to 40 hours/week

GENERAL DESCRIPTION:

Under the supervision of the Shift Manager on Duty, the Aquatics Coordinator and the Aquatics Manager. Maintains safety and security as a slide top attendant and a bag check attendant. Supervises work area. Assists with basic duties of facility maintenance and daily operations.

QUALIFICATIONS:

Ability to work pleasantly with the public. Ability to follow and enforce rules and guidelines set for the facilities. Minimum age 14 (14 – 15 year olds will need to obtain a work permit).

DUTIES AND RESPONSIBILITIES:

1. Follow pool admittance rules
2. Admit people into the pool area
3. Assist with checking bags
4. Assist in keeping front entrance way clean.
5. Excellent customer service
6. Assist with grounds maintenance.
7. Responsible for knowing slide rules and making sure patrons on the slides are following rules and being safe.
8. Enforcing rules with assistance of the shift manager.
9. Assist with cleaning and upkeep of the aquatic facilities
10. Other duties as assigned by Aquatics Shift Managers, Aquatics Coordinator, or the Aquatics Manager.

PHYSICAL EFFORT AND WORK ENVIRONMENT:

1. Must have a high comfort level of being in the swimming pool.
2. Must enjoy working with the public.
3. Must have the ability to work indoors/outdoors under various weather and environmental conditions.
4. Must be able to physically respond quickly in an emergency and stay calm in stressful situations.
5. Must be alert at all times, keeping safety in mind.
6. May be required to sit, stand, or maintain physical activity for extended periods of time.